

RACKS

BAR & KITCHEN

Christmas 2021 - Terms and Conditions

Confirmation

- The individual(s) who are named on the booking confirmation will be considered the Client and will be held liable in relation to the booking and any associated costs.
- Final numbers must be received by Racks Bar and Kitchen at least 28 days in advance.
- Food pre-orders, and special dietary/access requirements must be received by Racks Bar and Kitchen at least 14 days in advance.
- Children under 16 must be accompanied by adults at all times.
- Racks Bar and Kitchen reserves the right to refuse admittance at all times or to remove any persons whose behaviour is considered inappropriate.

Deposits and Payment

- To secure a booking we require a deposit of £10 per person. This deposit will be taken off your final bill, except in the case of cancellations/alterations as mentioned below, damage to Racks Bar and Kitchen as mentioned below, or failure to hit the specified minimum spend (where applicable).
- The remainder of all pre-ordered goods must be paid in full by cash, credit/debit card or bank transfer at least one week before the date of the event.
- A 10% service charge on food will be added to the bill.

Cancellations and Alterations

- All alterations and cancellations must be made in writing by replying to your confirmation email.
- Deposits are non-refundable in the event of cancellation.
- Any changes in numbers within 28 days of your booking will result in a loss of the relevant £10 per head deposits. Prior to this, deposits are redeemable against the booking.

Venue policies

- Last orders on a Sunday-Thursday are at 22:45 - the bar closes at 23:00 with twenty minutes 'drinking up time'. Last orders on a Friday / Saturday are at 23:45 - the bar will close at 00:00 with twenty minutes 'drinking up time'.

- The terrace/ski lodge closes at 23:00
- Racks Bar and Kitchen may take photographs of all parties and is entitled to use these images for promotional purposes.

Liability

- Racks Bar and Kitchen shall not be held responsible for any loss or damage to any property belonging to or brought onto the premises by any person, save as required by law. Racks Bar and Kitchen is not responsible or liable for any injury, loss or claim whatsoever by or to any persons on its premises.
- The Client is responsible for the collection of all belongings within 48 hours of the event. After this time Racks Bar and Kitchen reserves the right to dispose of uncollected items.
- Racks Bar and Kitchen shall not be responsible for any loss due to mechanical breakdown, failure in electricity supply, flood, fire, government restriction or force majeure that may cause the premises to be temporarily closed or the event to be interrupted.
- The Client is responsible for all persons who attend the event and shall be responsible for any damage caused to the venue, its furnishings and equipment. The Client will be made aware no later than 48 hours after the event of any chargeable damage and an invoice will be raised.
- Racks Bar and Kitchen reserves the right to keep the security deposit in the event of cancellation and/or damage.
- The Client shall indemnify Racks Bar and Kitchen, its agents and employees and assigns from all/any liabilities, losses, damage, claims and expenses (including but not limited to legal expenses) of any nature relating to or arising out of the failure of the Client to perform or comply or procure compliance with the terms of their booking and their legal obligations generally.